



Chronicle

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2010 CLS User Meeting Driving Your Office Productivity !

In addition to two information-packed days of seminars and guest speakers including Organizational Consultant, Dr. Eyal Ronan, Ph.D., attendees will also enjoy a special evening of wining, dining and entertainment. with comedian Robin Fox, winner of the 2010 Gilda's Club 11th Annual Laugh-Off.

The 2010 CLS User Meeting will be held on September 20 and 21 at the Wilshire Grand Hotel in West Orange, NJ.

Please go to www.CollectionSoftware.com to register and for additional details.

Weekend/Holiday Emergency Support

Should you require emergency support over the weekend/holiday (9:00 a.m. to 8:00 p.m. EST) call our support cell phone. (973-303-7464)

If you leave a message, be sure to include a phone number for us to call.

Someone from CLS support will contact you within 30 minutes.

The charge for this service is \$250.00/event.

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support@collectionsoftware.com



Ask the Collection Master



Dear Master,

I keep running into hurdles using Debtor Dox. I'm having a problem merging a Debtor Dox via the FNWP statement. When using the FNWP statement, the debtor relation functionality is lost once my XTEST document is merged.

I created XTEST in [1-7-1] as a Debtor Dox document with the following formulas:

```
IF F$(33)=" " THEN LET FNWP("LD1")
IF F$(33)<>" " THEN LET FNWP("LD2")
```

If I request XTEST and enter "1" as the Debtor/Relation , I then want the LD1 (or LD2) to merge out ONLY for D1.

If I were to enter "2" then I'd want LD1 (or LD2) to merge out ONLY for D2.

I somehow have to get that "debtor relation" value passed to the new LD1/LD2 (which they themselves would have to be set up as Debtor Dox too I would assume) so that it only merges for the requested Debtor.

Help! - D. D. Merger

Dear Dee Dee,

If I understand your plight correctly, you want the selected debtor assigned to the initial document to carry through to subordinate documents generated by FNWP formulas initiated by the original document requested.

I have an easy answer. By adding F\$(765) we can force the program to recognize the selected Debtor relation after XTEST merges.

```
IF F$(33)=" " THEN LET FNWP("LD1"," ",F$(765))
IF F$(33)<>" " THEN LET FNWP("LD2"," ",F$(765))
```

As an explanation, the " " in the middle is the comment (or F49) that you'd like to pass. F\$(765) is the merge code for the selected debtor number. Using F\$(765) in the formula "carries it through" so you don't lose the selected debtor number.

Comment and debtor number are optional parameters for FNWP, so your formula works fine without them. However, if you want to pass through the debtor number, you need the comment placeholder in the formula and " " passes through blanks.



Running Different Versions of WordPerfect with Collection-Master

***Note: This tip is provided for informational purposes only, and is not supported by CLS Technical Support.**

When you run a merge from Collection-Master, the word processing setup in [1-S-4-5] provides a way to automatically start WordPerfect and run the CLS macro that enables the merge buttons on the WordPerfect toolbar. This works well when everyone in the office uses the same version of WordPerfect, installed in the same location on their computer.

However, if someone has a different version of WordPerfect other than what is defined in [1-S-4-5], he or she will get an error when Collection-Master tries to start WordPerfect. That user then has to close the error window, start WordPerfect manually, and click the "CLS" button on the toolbar to run the macro to enable the toolbar.

A solution is to set Collection-Master to run a batch file that will automatically start whatever version of WordPerfect is installed on someone's computer. Save the batch file on the network, and set [1-S-4-5] to run the batch file (e.g. F:\CLSINC\BATCH\MULTIWP.BAT /M-CLSWP).

The batch file in the following example checks for the existence of the executable file for different versions of WordPerfect on the user's computer, starting with the most recent version of WordPerfect and working back to older versions. When it locates an executable file, the batch file branches to the label that contains the command to start the appropriate version of WordPerfect.

```
set location="C:\Program Files\Corel\WordPerfect Office X5\Programs\wpwin15.exe"
if exist %location% goto START
set location="C:\Program Files\Corel\WordPerfect Office X4\Programs\wpwin14.exe"
if exist %location% goto START
exit
:START
start "" %location%
```



Training Seminars at CLS

Register online at Collectionsoftware.com

Fundamentals Seminar

October 7th–8th, 2010

This two-day Fundamentals Training Seminar explores word processing merge functions, forms design and setup, Diary Codes, new claims utilities, and much more. Attendees acquire knowledge of indexing functions, search functions, history reports, Diaries, queues, and the Paperless file. Attendees will establish a solid knowledge base with this training.

Financial Seminar

November 11th–12th, 2010

This two-day Financial Seminar will teach essential financial skills, including internal financial data files, posting payments, cost disbursements, bank deposits and reconciliations.

CLS Bits and Bytes

CLS will be closed on Monday, September 6th in observance of Labor Day.

NARCA Fall 2010 Collection Conference

October 20 - 23, 2010

Caesar's Palace

Las Vegas, NV

Collection-Master 7.3 began shipping on a tier-based schedule on Friday, August 20, 2010.

The first tier included Beta testers, Platinum (priority) users, 2010 CLS User Meeting registrants and those firms who have authorized custom programs that require 7.3.